



Tape Rule Replacement Policy

Valid Replacement Conditions

A tape rule showing defects in material or workmanship like those shown below should be replaced free of charge. Send the defective tape rule to your wholesaler for credit adjustment.

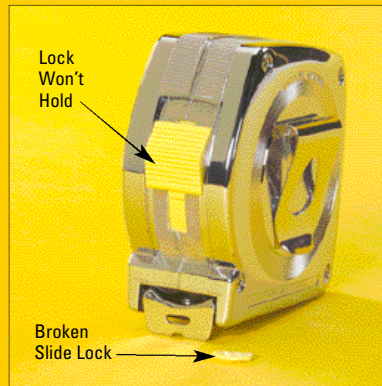


Missing Hook Rivets



**Broken Spring;
Blade Will Not Retract**

Ruler shows little or no wear, no signs of abuse — but blade will not retract into the case or wants to feed itself out of the case mouth.



Defective Component

Ruler shows little or no wear, no signs of abuse — but one of its components is broken or will not function correctly.



Blade Armor™ Coating Missing

Tape Rules with Blade Armor™ coating are specifically identified by their labels. New, never used tape rules without the Blade Armor™ coating on the first 6 inches of the blade.

Tape Replacement Policy

There are additional facts about this warranty that you should know: Stanley Tools is not responsible for damage resulting from excessive wear, misuse, abuse, damage from accident or alteration of this product. Where permitted by law, Stanley is not responsible for accidental or consequential damages.

This sheet will help you to determine if a tape rule is defective and should be replaced. **Do not lose sales by replacing tape rules that are not covered by the Stanley Replacement Policy.**

Stanley tape rules are inspected and tested before shipment and believed to be free from defects in workmanship and material.

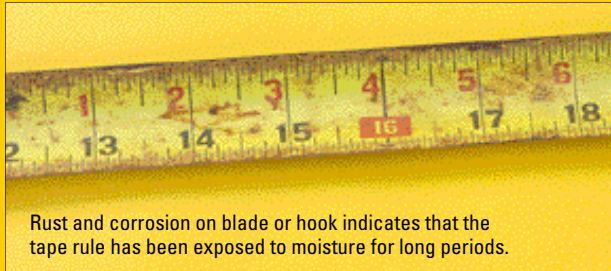
We are anxious to make fair and equitable adjustments on any defective tape rule; however, **we cannot be responsible for tape rules that have had long use or that show excessive wear or damage from accident, misuse or abuse.** Please use this sheet as a guide when handling claims for adjustment.

Stanley Tools warrants tape rules against deficiencies in material and workmanship for the useful life of the tool. Deficient products will be replaced if sent to:

Stanley Customer Support Distribution Center
1000 Stanley Drive
Concord, NC 28027

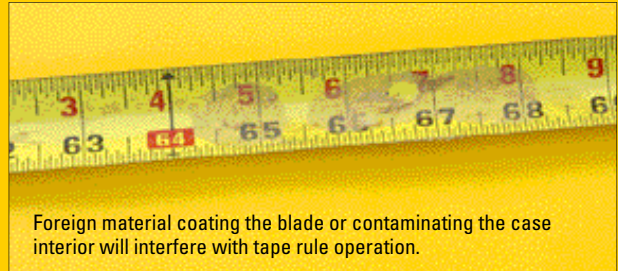
Conditions Not Covered By Warranty

Tape rules indicating hard wear or showing damage from an accident or misuse should not be replaced free of charge. Do not needlessly lose the sale of a new tape rule by replacing one that is worn out or abused. The examples shown below are valid reasons to refuse free replacement. For customers requesting further explanation of Stanley Tools' Policy, they may call Customer Service at 1-800-262-2161.



Rust and corrosion on blade or hook indicates that the tape rule has been exposed to moisture for long periods.

Rusty Blade or Hook



Foreign material coating the blade or contaminating the case interior will interfere with tape rule operation.

Foreign Material on Blade or In Case



Torn or Damaged Blade

Blade torn by retracting at high speed, broken by being stepped on or accidentally cut by a power tool.



Worn Out Beyond Expected Life

Bare metal showing on the blade; excessive wear on case exterior indicates that the tape rule is worn out.



Mistreated or Abused

Broken parts, cracked cases, twisted or badly kinked blades indicate that the tape rule has been abused.

TOOL TIPS FOR TAPE RULES

Here are some suggestions to help you keep your tape rule in good working order and extend its useful life.

KEEP BLADE CLEAN

The graduated blade is protected by Mylar[®] polyester film, but dirt, sand, drywall dust or metal chips can scratch through or wear away the protective layer. Wipe the blade clean frequently when working with gritty materials. Sticky roofing tar and glues can ruin the winding action of your tape rule.

WATCH OUT FOR WATER & OTHER FLUIDS

Moisture left on the blade will work its way into the spring motor and rust will follow. Wipe the blade dry after working in wet environments. Beware of solvents; some will attack the Mylar[®] polyester film or melt the protective skin. Use only mineral spirits or alcohol to remove tar or glue.

CONTROL RETRACTION SPEED

Don't let the blade recoil at high speed; it will strike the case with the force of a hammer blow and the whipping action can damage the blade or pinch your finger. Practice slowing the blade with your finger under the tape's mouth. LeverLock[®] models will stop the blade when the lock is released.

TRU-ZERO HOOK IS SUPPOSED TO MOVE

The hook slides to accommodate inside and outside measurements, helping you avoid errors due to the thickness of the hook. Clinching the rivets will make the hook inaccurate.

WATCH WHERE YOU STEP

Beware of sharp corners. Stepping on the blade will almost always cause damage. Pulling the tape over a sharp edge may create a kinked or twisted blade. Continual flexing of

these kinks, when the blade rewinds into the case, will eventually break the blade.

LOOK OUT FOR HOOK TRAPS

The hook can be snared easily on cracks, on exposed nail heads, and the like. Take care to dislodge the hook before pulling sharply on the blade. Otherwise you might bend the hook or cause the blade to kink or tear.

USE SPECIAL CARE AROUND POWER TOOLS

When measuring near power tools, be sure your tape rule blade stays clear of the cutting path. Spinning saw blades and drill bits will rip a tape rule.

Mylar[®] is a registered trademark of DuPont Teijin Films.



WARNING: Work Safely With Tools Wear Safety Goggles.
Customer Service: 1-800-800-TOOL www.stanleyproto.com

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